

EXHIBIT C

Steve O'Neil

From: jfang@dexon.com
Sent: Friday, March 22, 2019 4:54 PM
To: Steve Oneil
Subject: FW: Need some help: Dexon PO (# MM167224) eta 121018

From: malaska@dexon.com <malaska@dexon.com>
Sent: Tuesday, December 18, 2018 2:27 PM
To: jfang@dexon.com
Subject: RE: Need some help: Dexon PO (# MM167224) eta 121018

Sorry to bug you, any word about this?

From: jfang@dexon.com <jfang@dexon.com>
Sent: Tuesday, December 18, 2018 9:40 AM
To: 'Glenn Harrick' <Glenn.Harrick@arbitech.com>
Cc: malaska@dexon.com
Subject: Need some help: Dexon PO (# MM167224) eta 121018

Hey Glenn –

I need some help on this.

The end user tried to get them placed under smartnet, but reports

In regards to the switches that I just purchased -- the WS-C3850-12XS units (S/N: FCW2140C09Q, FOC2118X0SE) -- I am unable to add either to my Cisco SmartNET agreement. My VAR is telling me that they both have a "compliance status issue" related to the end user in India.

Do you have ones I can exchange for, or if not, may I have an RMA, please?

Thanks

Joe

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